

The City of Loveland
OFFICE OF CITY MANAGER THOMAS M. CARROLL
120 W. Loveland Avenue
Loveland, Ohio 45140
FAX (513) 583-3040

OFFICIAL STATEMENT

Who: City Manager's Office, City of Loveland

What: City of Loveland Not Affiliated with Nor Endorsing Home Service

When: January 26, 2010

Where: City of Loveland, Ohio

LOVELAND, OHIO: City residents have been receiving solicitations from a company named Home Service offering Water Line Service Coverage to protect homes "...from costs associated with repairs or replacement costs of leaking or broken water service line(s)." This is a private company not affiliated with the City of Loveland in any manner. The City of Loveland does not endorse nor make any judgment as to the value of this service. Individual home owners will have to decide if this service is of value to them.

Pursuant to the City's Code of Ordinances Section 921, it is a property owner's responsibility to maintain, repair and replace the water service line to their house. Typically, the resident is responsible from the water meter to the house.

If a resident has any questions about this, they should contact Tom Carroll, City Manager, at 683-0150 or by Email at TCarroll@Lovelandoh.com.

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When is this information to be released? Immediately

PLEASE LIST A NAME AND CONTACT PERSON FOR THE MEDIA TO CALL:

Amanda Stephany, Assistant to the City Manager, 683-0150.